

Information Security and Privacy Statement

Objectives—Central 1 has created this information security and privacy statement in order to document and communicate its commitment to doing business with the highest ethical standards and appropriate internal controls.

Explicit Information Gathering - You can access our entire Internet site without providing any information whatsoever. Information that is provided is used to provide visitors with information regarding our products and services that we provide in addition to related business matters. This information is also used to get in touch with members when necessary. From time to time, the information gathered through this site will be used to notify you about products and services that we think will be of interest to you.

Covert Information Gathering - Our site does not covertly capture information regarding the specific activities of any particular user. Our site does, however, produce reports that permit us to view visitor activity on our site in anonymous or aggregated format. We also use cookies to capture information about visitors with their implied consent.

Precautions For Children - Central 1 does not attempt to collect personal information from children. If a child sends personal information to us, and this information can be identified as originating from a child, the information will be deleted. We cannot always determine which information originates with a user that is a child. We do not maintain databases about children.

Information Usage - When you disclose personal information to Central 1 that is where it stays. The only exception involves disclosure to the government according to normal business practice, for instance for the collection of taxes, and according to the orders of a court, for example responding to a subpoena or search warrant. We do not sell, rent, trade, lend, or otherwise transfer such personal information to affiliates, subsidiaries, sister companies, holding companies, parent companies, strategic partners, or any other organization.

Links to Other Sites - This site contains a number of links to other sites. Central 1 is not responsible for the security or privacy practices of these sites, the products or services offered by these sites, or the content appearing at these sites. Central 1 does not endorse any of the products or services marketed at these other sites.

Security Measures - Our site is protected with a variety of security measures such as change control procedures, passwords and physical access controls. We also employ a variety of other mechanisms to ensure that data you provide is not lost, misused, or altered inappropriately. These controls include data confidentiality policies and regular database backups.

Contacting Us—With respect to this Internet site, there are two options regarding your personal information. If you wish to contact us about our products or services, then you need to disclose your contact information so that we can service your request. If you wish to remove your name and related information from our database, we will promptly take action to comply with your request. We are pleased to process address error correction notices and address change requests through any of the following channels:

- Sending electronic mail to [Privacy Officer](#)
- Sending regular mail to:
Corporate Security & Privacy Office, 1441 Creekside Drive, 5th Floor, Vancouver, British Columbia, V6J 4S7
- Calling 604-730-5108 during regular business hours Pacific Time Zone
- Faxing 604-737-5969 any time of day or night

If you have any questions about this information security and privacy statement, the practices of this site, or your dealings with Central 1, you can contact us using any of the above communications channels.