

Forge Update – February 25, 2019

The New Forge Roadmap

A new Forge Digital Banking Platform Roadmap is now available and we're excited to share it with you. We've heard from clients that you want the roadmap to clearly show what we've done already, what we're working on right now, and what's coming up. The updated and interactive roadmap does all of this. It also shows you what new opportunities and ideas we have in the pipeline.

Fundamentally, the roadmap aims to balance the certainty that all of our clients need – as you plan your specific implementation timing and steps – with the agility and flexibility to allow our team to continually refine and advance the platform.

The updated, at-a-glance overview gives you our current status and anticipated milestones for our retail Mobile App, Public Site and Online Banking, as well as our Commercial Banking features. Our Small Business Banking features will also be added to this.

You can also click on the individual features to see a more detailed description. Each feature is also connected with a specific customer journey, starting from Customer Acquisition through Money Movement, Financial Wellness, Communications, Identity & Access Management, Financial Understanding, Origination, and others. Development of a view by customer journey is also underway.

What You'll See

	DONE	CURRENT QUARTER	NEXT QUARTER	PRIORITY FEATURES	OPPORTUNITIES
Specific Channel	What's completed	What we are working on now	What's coming up next	High-value features – development will extend beyond the next quarter	The innovations and new features we want on Forge

FORGE ROADMAP

This roadmap is a living, always evolving tool for all of us. This means that as we plan the feature build out for each upcoming quarter, some aspects may change. Deep technical reviews at the start of each quarter will allow us to lock-down the features for the next three months and forecast what lies ahead after that.

Right now the Roadmap lists only a few opportunities. We'll continue to add to these opportunities as we complete the task of ensuring that Forge contains all our high-value features, and shift our focus to innovation.

This new approach and roadmap design will also extend beyond Forge to give you, our clients, a consistent experience across Digital & Payments. We are pleased to provide this improved sightline on project status, as we progress through our development activities. I encourage you to check back regularly to see our quarter-by-quarter progress and planning.

Thank you,
 Henrique Godinho

